

## Notice of Language Services & Non-Discrimination

**McLean County Dental**  
**2103 E. Washington Street, Ste. 1C**  
**Bloomington, Illinois 61701**

We will take reasonable steps to provide free-of-charge language assistance services to people who speak languages we are likely to hear in our practice and who don't speak English well enough to talk to us about the dental care we are providing.

Spanish: Tomaremos acciones razonables para proporcionar servicios de asistencia lingüística gratuitos a aquellas personas cuyo lenguaje escuchemos frecuentemente en nuestro consultorio y que no hablen un inglés lo suficientemente bueno como para hablar con nosotros sobre el servicio odontológico que suministramos.

Polish: Będziemy podejmować stosowne kroki, by zapewnić bezpłatne usługi wsparcia językowego dla ludzi, którzy rozmawiają językami, które my chcielibyśmy słyszeć w naszym gabinecie i dla tych, którzy nie mówią po angielsku na tyle dobrze, aby rozmawiać z nami o opiece stomatologicznej, którą zapewniamy.

McLean County Dental complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability or sex.

McLean County Dental does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

McLean County Dental

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters.
  - Written information in other formats. (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters.
  - Information written in other languages

Services can be requested by phone (309) 662-8448 or email [bloomington@applewhitedentalpartners.com](mailto:bloomington@applewhitedentalpartners.com)

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If you believe that McLean County Dental has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex you can file a grievance with:

Laura Myers, Compliance Manager  
AppleWhite Dental Partners  
40 Main Street, Ste. 103  
Dubuque, Iowa 52001  
(563) 583-1448 or [Compliance@applewhitedentalpartners.com](mailto:Compliance@applewhitedentalpartners.com)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights in the following ways:

- Electronically through the Office for Civil Rights Complaint Portal <https://.hhs.gov/ocr/portal/lobby/jsf>:
- Mail U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, DC 20201
- Phone: Toll Free: (800) 868-1019  
(800) 537-7697 (TDD)

Complaint forms are available at [www.hhs.gov/ocr/office/file/index/html](http://www.hhs.gov/ocr/office/file/index/html)